



Mason County Sheriff's Office

Client Summary

Mason County is a county located in Washington state that encompasses a total area of 1,051 square miles and is home to more than 61,000. The county seat and only incorporated city in the county is Shelton. The county was formed out of King County on March 13, 1854. Originally named Sawamish County, it took its present name in 1864 in honor of Charles H. Mason, the first secretary of the Washington Territory.

Challenge/Opportunity

The Mason County Sheriff's Office found itself dealing with mounting paperwork challenges in the form of files, evidence and training documents that needed to be preserved and maintained at headquarters. There was no centralized, organized system for keeping important documents, meaning that tracking down and retrieving the necessary hard copies when required was often an arduous, time-consuming task. Managing and tracking personnel training was becoming more and more demanding, as was meeting the needs of public disclosure laws.

"There is so much stuff to keep track of," observed Lt. Travis Adams of the Mason County Sheriff's Office.

As a leader in adapting to process improvements and efficiencies through the use of technology, officials within the 110-member Mason County Sheriff's Office realized they needed to improve management of officer readiness, although initially they weren't sure where to look for help.

Solution

Enter ASMi, Paladin Data System's easy-to-use, Web-based software designed to provide management oversight and resource assignment support by customizing development and training of personnel for police, fire, military and private sector security personnel. ASMi enables law enforcement management to immediately assess the overall readiness of their police force, view complete up-to-date department and individual training capabilities, and provide competency information for day-to-day operations, incident investigations and emergency response.

ASMi allows the Mason County Sheriff's Office to replace multiple products, thus becoming more efficient in an environment of risk and budget constraints. ASMi's true cloud implementation in Amazon Web Services eliminates the need for the Mason County Sheriff's Office to incur costs associated with hardware, backups, disaster recovery systems, database management, and other expenses. Furthermore, the Mason County Sheriff's Office enjoys the flexibility associated with the always-improving ASMi, as part of the Software as a Service (SaaS) model all customers automatically receive. This allows the Mason County Sheriff's Office to plug in and subscribe to services built on shared infrastructure via the Internet.

Within the Mason County Sheriff's Office, ASMi eliminates redundancies in administrative efforts to manage officer training and to increase the organization's ability to effectively oversee a police force focused on public safety. By taking advantage of ASMi's advanced technology, the Mason County Sheriff's Office is allowing officers to move away from paper and perform more administrative duties electronically. In short, ASMi is assisting in maintaining a police force that is engaged and ready for today and tomorrow.

"It (ASMi) provides an instant snapshot of where the department is," Adams said.

Personnel Readiness
Organization Summary
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Backgrounds and Recruiting	LT MIHA, LEBBY	BOY MAX, JAY	OFFICER B LEE, DAWN H	OFFICER C COTTON, CALVIN	OFFICER FIN, CHIA	OFFICER H MAJOR, LES	OFFICER DEBRICK, JAHU	OFFICER DANNEY, JAHU D
Required	27	27	27	27	IR			
█ GLOCK PISTOL								
█ GLOCK PISTOL MARKSMANSHIP								
█ GLOCK PISTOL PREVENTIVE MAINT								
█ M14 SHOTGUN	44	43	PO	PO	PO	27	27	
█ SHOTGUN MARKSMANSHIP			55.6%	88.9%	A			
█ TASER		PO	PO	PO	PO	IR		
█ TASER TRAINING		57.1%	14.3%					
█ BEAN BAG SHOTGUN		IR	PO	PO	PO	PO		
█ BEAN BAG SHOTGUN TRAINING				A	A	A	88.9%	77.9%

Legend

Active/Complete	Current	#%	In Progress	RR	Ready For Routing
Expires in # days	A	Assigned			Not Assigned
Expired	IR	In Routing			
Revoked	PO	Pending Qualification			



Results

Since the beginning of 2015, the Mason County Sheriff's Office has been documenting everything via ASMi, while migrating past information into the system.

"The goal here is to get rid of the tedious," Adams said. "That would be a big deal."

While the Mason County Sheriff's Office is still at the administration level of implementing ASMi, several benefits have already been realized, with many more expected in the future:

- **Reduce risks** – "It is so much faster to document training," Adams said of using ASMi, specifically noting that documentation for firearms training has been "sped up 100-fold."

Accountability via verification of training is critical to law enforcement. A well-documented history of training is extremely important for when members of the Mason County Sheriff's Office are in court, where training and experience may be called into question. ASMi provides easily-accessible substantiation of officers' training and experience.

- **Save time and money** – Keeping vital training documentation and other paperwork in a centralized electronic location via ASMi means better and quicker access to reports and such.

"Bringing more things together in one location is good in terms of saving time and money," Travis said.

- **Improved public relations** – Compliance with public disclosure laws has been upgraded, meaning requests for such non-confidential information – from private citizens to the media – are now carried out much more efficiently.

Not only does this mean a better report with the community, but using ASMi also means dozens to hundreds of hours could be saved, according to Travis, in terms of time spent answering public records requests over the course of a year.

This represents just the beginning of the implementation of ASMi by the Mason County Sheriff's Office. Future aspirations include the add-on of a feature to integrate the department's scheduling – which needs to be done up to a year in advance – into the system, specifically with regard to training; continuing to improve the documentation of the multitude of certifications and qualifications for individual officers; and upgrading the department's ability to keep track of kudos and grievances – the latter of which would run the gamut from trivial to extremely serious – which is very important to the Mason County Sheriff's Office as part of being able to serve the public effectively.

"ASMi provides an instant snapshot of where the department is. It is so much faster to document training and documentation for firearms training has been sped up 100-fold and the ability to bring more things together in one location allows the department to save time and money and to get rid of the tedious"

Lieutenant Travis Adams
Mason County Sheriff's Office

ABOUT PALADIN DATA SYSTEMS CORPORATION

Paladin Data Systems (Paladin) is an award-winning software development company that provides advanced technology solutions for government and commercial sectors. Since 1994, Paladin has specialized in providing configurable, scalable software solutions that support government agency processes and operations, providing agencies and employees with the best technology tools available to better serve their communities. For more information about Paladin Data Systems and the full suite of products available, please visit www.paladindata.com.

CONTACT US

Paladin Data Systems
19362 Powder Hill Place NE
Poulsbo, WA 98370

p 360.779.2400 p 800.532.8448

asmisystem.com